

# Guidance Letters

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# GuidanceLetter

Provided as a Reference to Agencies as they complete the Request for Investment Application

## Pillar

All that Kids Can Be

## Focus

Emotional & Physical Wellbeing

## Long Term Outcome

Young people have meaningful, healthy relationships with at least one adult and benefit from accessible and affordable opportunities to form healthy peer relationships and lifestyles

## Short Term Outcomes

- Increasing opportunities for children and youth to form positive relationships with peers and adults
- Increasing access to recreational opportunities for children and youth locally
- Providing opportunities for youth that mitigate risky behaviours and choices

## United Way Hastings & Prince Edward will consider investing in:

- Programs that engage children and youth who live with low income in social and recreational opportunities
- Programs that promote healthy peer to peer or adult to child relationships
- Programs and services that introduce new interests and opportunities to young people
- Programs and services that provide safe places to play for children and youth
- Programs that promote social inclusion for children and youth

## Indicators

United Way Hastings & Prince Edward has developed a list of standardized Indicators, which can be found below. By standardizing the way we define indicators, and identifying which indicators are commonly reported, we can increase the consistency in our reporting of performance and community impact data. Programs must measure a minimum of one indicator from the list below.

- Positive development of interpersonal skills,
- Positive development of healthy relationships
- Improved coping skills
- Improved skills in planning and decision making
- Increased leadership skills
- Improved positive identity and self-esteem
- Strengthened sense of purpose and optimism
- Increased physical activity
- Healthier life choices
- Increased places for children to play in safe environments
- Introduction to new opportunities and interests that broaden a child's experience

In addition to a minimum of one indicator above, a program may also choose to measure and report:

- A self-identified indicator

# Guidance Letter

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## Pillar

All that Kids Can Be

## Focus

Engagement in Learning

## Long Term Outcome

Children and youth are supported in their optimal development and prepared initially for school, for the challenges they face and for transitions to post-secondary education and meaningful employment.

## Short Term Outcomes

- Increasing access to early learning opportunities in vulnerable neighbourhoods and beyond
- Increasing access to resources that foster school success
- Developing the skills necessary for youth to make a successful transition to adult roles, responsibilities and relationships

## United Way Hastings & Prince Edward will consider investing in:

- Programs and services that support school success for at risk learners
- Programs and services that promote early learning and school readiness
- Mentorship programs and services that support youth to develop skills that promote success as they transition to adulthood
- Programs that promote school completion for youth at risk of dropping out of school
- Programs that engage parents and caregivers of at risk learners in their child's school experience and help them to advocate for their child

## Indicators

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- Self-reported or observed commitment to learning and achievement
- Demonstrated mastery of age appropriate literacy skills
- Demonstrated mastery of age appropriate numeracy skills,
- Demonstrated Improved grades
- Demonstrated successful on time graduation
- Demonstrated readiness to transition to post-secondary education or training
- Demonstrated success in transitioning to meaningful employment
- Increased parent/caregiver engagement in children's school experience
- Improved readiness in children entering the school system
- Increased opportunities for early learning

In addition to a minimum of one indicator above, a program may also choose to measure and report:

- A self-identified indicator

# Guidance Letter

Provided as a Reference to Agencies as they complete the Request for Investment Application

## Pillar

All that Kids Can Be

## Focus

Connectedness & Community Involvement for youth and parents

## Long Term Outcome

Young people feel respected and trusted within the communities they live creating a strong sense of place and belonging where youth thrive and contribute, empowered to meet the high expectations they have of themselves and their community has for them.

## Short Term Outcomes

- Supporting parents with the tools and resources necessary to raise happy, healthy children
- Helping the community embrace the uniqueness of young people, building reciprocal trust and respect
- Increasing opportunities for meaningful engagement in their community fostering a strong sense of place and belonging

## United Way Hastings & Prince Edward will consider investing in:

- Programs that build strong parenting and coping skills for parents dealing with poverty, mental health issues and abuse
- Programs that engage young people in the life of their community through volunteerism or participation
- Program and services that promote integrated, intergenerational community/neighbourhood spirit
- Programs that build self-advocacy skills

## Indicators

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- Improved/Increased sense of belonging
- Increased supportive relationships
- Demonstrated improvement in peaceful conflict resolution skills
- Positive change in constructive use of time and/or meaningful participation in activities
- Demonstrated improvement in pro-social behaviours
- Increased sense of connectedness to community
- Strengthened parenting capacity
- Increased access to parenting resources and supports

In addition to a minimum of one indicator above, a program may also choose to measure and report:

- A self-identified indicator

# Guidance Letter

Provided as a Reference to Agencies as they complete the Request for Investment Application

## Pillar

From Poverty to Possibility

## Focus

Employment, Skills Building and Financial Security

## Long Term Outcome

To improve opportunities for individuals to retain and maintain family-sustaining, meaningful employment or income that promotes economic self-sufficiency.

## Short Term Outcomes

- Strengthening literacy, employment, pre-employment and on-the-job skills training and development programs
- Increasing financial literacy and financial management for those living with low income
- Improving access to programs offering assistance in job search skills and providing accessible and affordable services (such as child care) to support employment and ensure basic needs are met

## United Way Hastings & Prince Edward will consider investing in:

- Financial literacy programs
- Programs that increase employment related skills for people unemployed or underemployed
- Programs that assist with job search skills and services and supports for employment

## Indicators

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- Increased connections to available jobs
- Increased connections to relevant training
- Increased literacy skills
- Improved job readiness skills
- Increased supports to achieve family sustaining income
- Improved access to entitlements, benefits and other income supports
- improved financial literacy
- increased access to low cost child care for employment or education
- increased access to low cost services to enable employment or education

In addition to a minimum of one indicator above, a program may also choose to measure and report:

- A self-identified indicator

# Guidance Letter

Provided as a Reference to Agencies as they complete the Request for Investment Application

## Pillar

From Poverty to Possibility

## Focus

Access to Basic Needs

## Long Term Outcome

To reduce the human, social, and economic costs of poverty on our community by improving access to and affordability of the basic needs of life.

## Short Term Outcomes

- Working toward an accessible and affordable transportation system connecting residents with their community and supporting access to employment, skill development, and education opportunities
- Increasing access to affordable and appropriate housing with the supports to maintain it
- Increasing access to emergency food supplies and creating opportunities for improved access to safe, affordable, nutritious food with the supports to maintain that access

## United Way Hastings & Prince Edward will consider investing in:

- Supports to assist individuals to secure and sustain stable housing
- Emergency food provision programs
- Programs that increase access to sustainable food, and build knowledge and skills about food literacy, nutrition, preparation and use
- Transportation systems that link people with their communities

## Indicators

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- Increased capacity to sustain safe and stable housing
- Reduced risk of eviction and/or homelessness
- Increased access to transitional housing
- Increased access to safe, affordable, permanent and/or appropriate housing
- Increased affordability and availability of healthy food;
- Increasingly food is shared and distributed to those who need it
- Decreased stress and life disruptions due to food insecurity
- increased access to affordable, accessible, reliable transportation options

In addition to a minimum of one indicator above, a program may also choose to measure and report:

- A self-identified indicator

# Guidance Letter

Provided as a Reference to Agencies as they complete the Request for Investment Application

## Pillar

From Poverty to Possibility

## Focus

Improving the Service System

## Long Term Outcome

To strengthen a service system that supports a 'person-first' approach, with increasing integration and collaboration among community services, improved access through intensive case coordination and decentralizing service delivery..

## Short Term Outcomes

- Strengthening programming and improving access through intensive case coordination and service resolution as well as working toward increased coordination between services
- Building strong collaborative multi-sectoral networks to address poverty
- Working together to help individuals and families better navigate support systems by redesigning and decentralizing service delivery to community and neighbourhood settings understanding effective practices and impacts of hubs for residents in rural communities and vulnerable neighbourhoods

## United Way Hastings & Prince Edward will consider investing in:

- Programs that work collaboratively with others to reduce the impact of poverty on individuals and families
- Poverty reduction strategies that are delivered at the community and neighborhood level
- Programs that support seamless transitions within the system and promote a wraparound approach to service delivery

## Indicators

United Way Hastings & Prince Edward has developed a list of standardized Indicators, which can be found below. By standardizing the way we define indicators, and identifying which indicators are commonly reported, we can increase the consistency in our reporting of performance and community impact data. Programs must measure a minimum of one indicator from the list below.

- Increased coordination between services working with people with low income to ensure the impacts of poverty are lessened for families
- Improved planning between multi-sectors/services at the community level to measurably reduce poverty for local families
- Improved planning between multi-sectors/services at the community level to reduce the impact of poverty on local families
- Increased supports that help families successfully navigate the social system
- Increased access to resources and supports in rural areas or vulnerable neighbourhoods through unique service delivery models

In addition to a minimum of one indicator above, a program may also choose to measure and report:

- A self-identified indicator

# Guidance Letter

## Pillar

Strong Communities

## Focus

Connecting People to Supports

## Long Term Outcome

To ensure people in our community are aware of and able to access programs and services relevant to their needs

## Short Term Outcomes

- Helping people find relevant and appropriate supports and services in their community, including neighbourhood outreach
- Improving the service sectors knowledge of services and supports available in the community
- Working together to help individuals and families better navigate the service system by redesigning and decentralizing service delivery to community and neighbourhood settings

## United Way Hastings & Prince Edward will consider investing in:

- Programs that support seamless transitions within the system and promote a wraparound approach to service delivery
- Information that guides community planning
- Information that assists individuals and families access the program and services that meet their needs
- Programs and services that foster neighbours caring for neighbours

## Indicators

United Way Hastings & Prince Edward has developed a list of standardized Indicators, which can be found below. By standardizing the way we define indicators, and identifying which indicators are commonly reported, we can increase the consistency in our reporting of performance and community impact data. Programs must measure a minimum of one indicator from the list below.

- Development of new and/or maintenance of relationships that improve or increase informal support systems
- Increased access to resources and supports in community and neighbourhoods through unique service delivery models
- Increased access to information for supports and services
- Increased awareness of supports and services
- Increased access to local information that guides community planning

In addition to a minimum of one indicator above, a program may also choose to measure and report:

- A self-identified indicator



# Guidance Letter

## Pillar

Strong Communities

## Focus

Neighbourhood and Community Engagement

## Long Term Outcome

To encourage an increased sense of neighbourhood where people interact, become involved in and contribute in various ways to their community.

## Short Term Outcomes

- Creating opportunities and places for individuals and families to feel a sense of inclusion and belonging in their neighbourhoods and community
- Engaging individuals and families in their community through volunteerism or participation in community programs and events
- Providing opportunities for Individuals and families to increasingly influence their community in positive ways by taking on leadership roles, participation in the democratic process and engagement in resident led initiatives

## United Way Hastings & Prince Edward will consider investing in:

- Programs and services that promote a sense of belonging and community
- Programs that enhance resident engagement and leadership at the neighbourhood and community level
- Volunteerism

## Indicators

United Way Hastings & Prince Edward has developed a list of standardized Indicators, which can be found below. By standardizing the way we define indicators, and identifying which indicators are commonly reported, we can increase the consistency in our reporting of performance and community impact data. Programs must measure a minimum of one indicator from the list below.

- Increased sense of belonging
- Increased inclusion in the life of the community
- Increased volunteerism
- Improved participation in community events
- Increased positive influence on neighbourhoods/community by individuals, families and/or resident groups

In addition to a minimum of one indicator above, a program may also choose to measure and report:

- A self-identified indicator

# Guidance Letter

## Pillar

Strong Communities

## Focus

Personal Wellbeing and Safety

## Long Term Outcome

To strengthen our community, fostering an environment of health, safety and independence and better positioning individuals and families to react when their health and/or safety is compromised

## Short Term Outcomes

- Helping seniors and people with disabilities to live independently and sustain their health
- Helping individuals and families better handle life's challenges by promoting mental wellness and supporting healthy life choices
- Creating neighbourhoods and homes that are safer for individuals and families, especially victims of violence and abuse

## United Way Hastings & Prince Edward will consider investing in:

- Programs that support those affected by violence and trauma
- Programs that are designed to build safety in relationships
- Programs that build mental health resilience and recovery across all populations
- Programs that promote resilience and recovery for those living with an addiction
- Programs that support people, across all populations, to remain in their home safely, independently and comfortably

## Indicators

United Way Hastings & Prince Edward has developed a list of standardized Indicators, which can be found below. By standardizing the way we define indicators, and identifying which indicators are commonly reported, we can increase the consistency in our reporting of performance and community impact data. Programs must measure a minimum of one indicator from the list below.

- Increased ability to live independently
- Improved ability to make healthy choices
- Improved self-esteem
- Increased confidence,
- Improved sense of purpose or life satisfaction
- Increased coping skills,
- Improved problem solving skills
- Increased positive management of emotions
- Increased personal safety from harm or violence

Increased engagement at the neighborhood level to ensure personal safety of its residents In addition to a minimum of one indicator above, a program may also choose to measure and report:

- A self-identified indicator